



DEVORE AVIATION CORPORATION OF AMERICA

TEL-TAIL • *PLASI* • Interior & Exterior Lighting

What Product Did you Purchase

	Tel-Tail	Exterior Lights	Interior Lights	PLASI	FMG
Helicopter					
Fixed Wing					

Product Satisfaction

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied	N/A
Overall, how satisfied were you with the product?						

Recommend to Others and Future Use

	Definitely	Probably	Not sure	Probably not	Definitely not
Would you recommend our product to a colleagues					
Will you use our product the future?					

Length of Use

	First Time	2-5 Times	6-10 Times	10 + times
How many times have you used our product				

Frequency of Use

	Once a week	More than once a week	2 to 3 times a month	Once a month	Less than once a month
How often do you use our product / service?					

What aspect of the product were you most satisfied with?

Quality

Price

Purchase experience

Installation or first use experience

Usage experience

Customer service

Repeat purchase experience

Thinking of similar products / services offered by other companies, how would you compare the attributes of the product / service offered by our company?

	Much better	Somewhat better	About the same	Somewhat worse	Much worse	Don't know
Ease of use						
Customer Support						
Price						
Quality						
Performance						

E-mail

Company Name

Company Address

Telephone